

WHAT'S INVOLVED FROM START TO FINISH WITH A BUSINESS CENTRAL IMPLEMENTATION WITH NAV EXPERTS

STEP 1 QUALIFICATION CALL

The process begins with an in-depth qualification call. This is where both parties invest time on a call or meeting to uncover pain points, reasons for upgrading/migrating from existing software, your business processes, key functionality, along with nice to have's, all of which your business needs when selecting the right Business Management Software. This will then enable you to make a shortlist and for us to ensure when we recommend Business Central to you it's the right Business Management software for you.

START

STEP 2 DEMO

A product demonstration will be arranged with you and this is where we will walk you through an end-to-end demonstration of the solution and to cover all the findings from the qualification call. During the demonstration there may be areas of functionality that Business Central doesn't currently have but we will discuss available options to you, such as additional third-party modules or development work that the NAV Experts development team can carry out for you.

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STEP 3 KICK-OFF MEETING

Once you decide that Business Central is the right solution for you we will assign a dedicated Business Central Consultant to your project who will commence the implementation with a kick off meeting. Here we really get to work to cover all the information that has been collated so far from previous stages of engagement with each of the stakeholders within your business to ensure that NAV Experts have understood your requirements and to set expectations for the project moving forward.

STEP 4 WORKSHOPS

Workshops are then planned and are carried out at your site over several days, dependant on the size of your project, and will involve each stakeholder of your business along with their team/s. The workshop is designed to run through any work flows, processes, anomalies within the department and generally confirming how you want Business Central to work for you. Once all of these workshops have been carried out we will compile a catalogue covering all the areas, actions and tasks that have been discussed.



STEP 5 1ST PLAYBACKS

Next steps are to use playbacks to clarify and communicate the project progress as we move forward with the implementation. These playbacks help you and the project teams on both sides (yours and The NAV Experts) to gain confidence in the progression of the project as well as providing an opportunity to sanity check decisions and discuss the visibility of interdepartmental communication needs (e.g. when I receive stock it appears on your screen (role centre) so you know we have had a receipt). Here we use real data to help you understand and visualise within the context of your business, this ensures you understand how everything fits together.

STEP 6 USER ACCEPTANCE TRAINING AND TESTING

It is all about the training and testing. At the same time as testing you are really using real live data and the system in the same way that you will when it's live. So this is the opportunity to test, test, test and test! You can never do too much testing!



STEP 7 GO LIVE

We are now at the final stage, YAY. This is the point that you demonstrate your capabilities by putting what you have learnt so far into action within a real live environment and to show to us that you are ready to fly! Don't worry we won't let you fly solo until everyone is 100% happy. All your live data will be imported so you can assess it too. Provided everyone is happy then we are ready to GO LIVE!

LIVE

FINISH

WELL YOU'VE DONE IT CONGRATULATIONS!! YOU WILL NOW BE ABLE TO ENJOY
THE BENEFITS OF USING BUSINESS CENTRAL AND LET IT WORK FOR YOU!

NAV experts

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